

Monthly Statistics for E-Services - 2023

No	Type of Statistics	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Online Services
1	No. of times billing history was viewed/queried:													
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0	0	0
	→ via phone, e-mail, counter													
2	No. of bill payments done (post-paid):													
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0	0	0
	→ via Payment thru Bank	342	287	350	291	312	346							
	→ via counter	738	658	813	624	765	726							
	→ via CDM	0	0	0	0	0	0	0	0	0	0	0	0	
3	No. of bill payments done (pre-paid):													
	→ via PowerKad (SMS01)	42,301	39,047	45,626	49,435	54,126	50,577							
	→ via Online (XML1)	106,233	95,803	117,458	128,212	139,591	128,463							
	→ via Online (XML2)													
	→ via counters	5,905	6,004	6,460	5,656	8,592	6,272							
	→ via CDM	1,485	1,316	1,472	1,833	1,788	1,912							
4	No. of meter readings submitted:													
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0	0	0
	→ via SMS (Bmobile-8184144 & DST-7184144)	71	50	60	61	56	55							
5	No. of registrations to DES:	0	0	0	0	0	0					0		0
6	Total no. of post-paid accounts:	6,754	6,587	6,587	6,555	6,555	6,499							
7	Total no. of pre-paid accounts:	128,618	126,660	126,114	125,745	125,188	124,745							

Total no. of online services usages (Baseline for Year 2018)
Avg. total no. of online services usages (Baseline for Year 2018)